U. S. DEPARTMENT OF THE NAVY HUMAN RESOURCES OFFICE - BAHRAIN VACANCY ANNOUNCEMENT MERIT PROMOTION PROGRAM

Resumes/CVs not received by the closing date will NOT receive consideration.

FAILURE TO FOLLOW ALL INSTRUCTIONS WILL RESULT IN NON-CONSIDERATION OF YOUR APPLICATION.

ANNOUNCEMENT #: NSA-12-070 OPENING DATE: 26-JUL-2012 POSITION: FRONT DESK CLERK CLOSING DATE: 09-AUG-2012

PP-SERIES-GRADE: BG-0303-05 VACANCY: 1

MONTHLY SALARY RANGE: BD355.000 – BD570.000 **APPOINTMENT TYPE:** FULL TIME / PERM

LOCATION: UNACCOMPANIED HOUSING, NSA BAHRAIN

WHO MAY APPLY: BAHRAINI CITIZENS; NON-U.S. CITIZEN SPOUSES; ARAB NATIONALS; THIRD COUNTRY NATIONALS; AND CURRENT BG EMPLOYEES

ABOUT THE JOB

The incumbent is responsible for administering customer service requirements for all incoming and outbound personnel, off-base lodging requirements, and checking residents and transients in and out of Bahrain. Provides answers to inquiries regarding cost of lodging, distance from base, and transportation needs. Maintains excellent customer service and performs duties and responsibilities of Hotel Front Desk service operation including, but not inclusive of, checking in guests, arranging on and off base reservations, and answering all telephone calls, taking messages and calls to in-house guests. Provides customer services for residents residing on base, performing wake-up calls and issuing and maintaining minor property records items for check out. Conducts research on on-base occupancy availability within specific databases.

QUALIFICATIONS/EVALUATION REQUIREMENTS

- To qualify for this position, your resume/CV must show sufficient experience and/or education, knowledge, skills, and abilities to perform the duties of the specific position for which you are being considered. Resumes/CVs that do not reflect the necessary experience/education to meet the qualification standards for the job will not be referred for consideration. OPM Qualification Standard Guide for this position:

 http://www.opm.gov/qualifications/Standards/group-stds/gs-cler.asp
- Eligible applicants will be evaluated based on a comparison of the position requirements against the quality and extent of the experience or related education as reflected on their resume/CV.
- Please note: If you do not identify the name and phone number of each employer, the title of each job performed, as well as the start and ending dates of employment your application will not be referred for consideration.
- Candidates are encouraged to ensure work experiences clearly show possession of knowledge of the subject matter
 pertinent to the position, the technical skills to successfully perform the duties of the position, and the ability to
 communicate both orally and in writing.
- It is HIGHLY recommended applicants take advantage of the CV Format provided at: http://www.cnic.navy.mil/navycni/groups/public/documents/document/cnicp_a282304.pdf.

CONDITIONS OF EMPLOYMENT

- Applicant must be able to speak, read, write and understand English fluently
- Applicant must be 18 years of age at the time of application
- Applicants other than Bahraini/GCC Nationals must be registered in LMRA. Applicants whose sponsors are exempted from LMRA should provide valid proof of exemption
- A Current Good Conduct Certificate dated within 3 months of this announcement will be requested at the time of Job Offer
- VISA, PASSPORT, AND CPR MUST BE VALID FOR AT LEAST 6 MONTHS AT APPLICATION RECEIPT DATE.

Page 2 of 2

U. S. DEPARTMENT OF THE NAVY

REQUIRED DOCUMENTS

Resume or CV (ABSOLUTELY NO PHOTOS/PICTURES)

Family Affiliations

Copy of SF-50 (Internal Applicants)

Copy of Passport & Residence Permit (External Applicants only)

Copy of CPR (Front and Back – External Applicants only)

Personal Data Collection Sheet (External Applicants only)

Copy of Spouse's PCS order/Dependent entry approval for Non-U.S. Citizen Spouses

HOW TO APPLY

- All documents must be legible. No photos/pictures are permitted on resumes.
- The announcement number must be at the top of the first page of your resume/CV.
- Do not submit training certificates, letters of appreciation, experience certificates and any documents not listed on this announcement.
- Please provide information regarding any relatives currently employed by the U.S. Navy in Bahrain. Failure to disclose all family affiliation may result in termination of employment.
 - o Full name of relative (as reflected on CPR Card), CPR Number, Relationship (e.g., spouse, brother, cousin, uncle, etc.), Job Title, and Department.
- If all the required documents above are not provided by the closing date of the announcement, your resume/CV will not receive consideration.
- The Personal Data Collection Sheet must include: a)Your blood type, b)weight (pounds), c)height (inches), d) family/maiden name, e) eye color, f) hair color, g)father's full name, h) mother's maiden name, i) paternal grandfather's name, j) maternal grandfather's name, k) marital status, l) age, m) religion, and n) telephone number, o) present address.

WHERE TO APPLY

External applicants (non-BG employees) applying for jobs must send application packages by **registered mail** (1 per envelope) through the **Kingdom of Bahrain's Postal Service** to:

Naval Support Activity Bahrain, Human Resources Office P.O. Box 116, Manama, Bahrain

Applications mailed in an official government envelope will not be considered.

<u>Internal</u> applicants (current BG employees) and Non-U.S. citizen spouse may submit their application packages directly to HRO Bahrain. However, these packages must be complete at the time of submission. Failure to submit all required documents will result in the application not receiving further consideration.

SPONSORSHIP

Initial employment provides for the sponsorship of the selectee only. <u>Family sponsorship will be considered after the completion of six months of employment at the discretion of the Commander, Naval Support Activity.</u>

AN EQUAL OPPORTUNITY EMPLOYER

The Department of Navy is an Equal Employment Opportunity Employer. All qualified candidates will receive consideration without regards to race, color, religion, sex, national origin, age, disability, marital status, political affiliation, sexual orientation, or any other non-merit factor.

WHAT TO EXPECT NEXT

Once your completed application is received we will conduct an evaluation of your qualifications. The candidates rated eligible will be referred to the hiring manager for further consideration. No notifications are given regarding receipt or status of your application. You will only be notified if you are selected for the position.